



**SHAH
TECHNOLOGY**

Supporting people. not devices.

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Full Managed Service Package	
Managed IT Services	<ul style="list-style-type: none">• 24/7/365 automated monitoring for all your computers and servers• Patch Management - keep your systems updated• Unlimited helpdesk support<ul style="list-style-type: none">◦ Email support, password resets, etc.• License Management• Employee training & awareness
Managed Cybersecurity	<ul style="list-style-type: none">• We provide 24/7/365 multi-layered security for all your computers and servers• Industry leading AI based protection with incident response• Web filtering to block distracting and malicious websites• Firewall & vulnerability management• Email filtering• Quickly isolate a device from the network to stop the spread of a virus• Lateral threat protection from easy IoT targets like printers, thermostats, etc.
Backups & Disaster Recovery	<ul style="list-style-type: none">• Encrypted backup onto local & cloud storage<ul style="list-style-type: none">◦ Encrypted using a secure AES256-bit key• Hourly backups of all your important and critical files• Quickly recover lost and deleted documents• Retain your data in compliance to your industry regulations<ul style="list-style-type: none">◦ HIPAA, GDPR, PCI-DSS, etc.• Recovery plan in the event of a disaster• Immutable copy of your data in the cloud

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